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Article 27

The License Holder, including through the territorial structures, is bound to provide any information, records and documents requested by the representatives of the Romanian Energy Regulatory Authority, in accordance with the law.

Article 28

The License Holder is bound to implement and maintain, in accordance with the valid regulations and concluded contracts, a system for communication/notification with consumers, holders of the license for the operation of the natural gas systems, for the natural gas market administration and with the Romanian Energy Regulatory Authority.

Article 29

The License Holder is bound to notify the Romanian Energy Regulatory Authority with regard to the intent of modifying the scope of the company in which it holds stocks or shares, and which is going to carry out activities in the natural gas sector, within 15 days as of adopting such decision.

Article 30

(1) The License Holder shall make public, within 15 days, any change of address or telephone number of the service providing the consumer communication system established according to Articles 23 and 28.

(2) The License Holder shall make public the changes provided at paragraph (1) at least on its own webpage, by display in places with public access from the offices through which it carries out the natural gas supply activity, including from the sole contact points and regional/local information points, and also in the invoices provided to the consumers.

Article 31

The License Holder is bound to notify the Romanian Energy Regulatory Authority within 15 days as of adopting a decision:

- a) to change/establish/close the head or secondary offices, sole contact points, regional/local information points;
- b) to change the shareholding and share capital structure;
- c) to change the legal form;
- d) to change the contact data;
- e) to merge/divide.

[...]